



Our File No.: KANA.P0001C

**CERTIFICATE OF MAILING BY "EXPRESS MAIL"**

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express mail with Express Mail number EV052625188US in an envelope addressed to: Box CPA, Assistant Commissioner for Patents, Washington, D.C. 20231, on Monday, December 17, 2001.

  
Dag Johansen

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application for:

Gainey, et al.

Serial No.: 09/193,833

Filing Date: 11/17/98

For: METHOD AND APPARATUS FOR  
PERFORMING ENTERPRISE EMAIL  
MANAGEMENT

Examiner: D. Le

Group Art Unit: 2177

**RECEIVED**

**DEC 26 2001**

**Technology Center 2100**

**PRELIMINARY AMENDMENT**

Assistant Commissioner of  
Patents and Trademarks  
Washington, D.C. 20231

Sir:

Please amend the above-identified continuing patent application as follows  
before examining the claims: